

State Plant Hire Pty Ltd
/Statewide River & Stream Management Pty Ltd

Quality Policy

Scope:

This Quality Policy applies to all employees and contractors for State Plant Hire and Statewide River and Stream Management

State Plant Hire (SPH) and Statewide River and Stream Management's (SRSM) Quality Policy ensures an ongoing commitment to quality performance and providing exceptional service to meet our client's needs.

SPH and SRSM will implement, establish, and maintain an Integrated Management System (IMS) that is committed to:

- Ensuring adequate resources are available to implement, monitor and review quality performance within the Integrated Management system
- Delivering high quality, safe and efficient services that meets or exceeds customer expectations
- Ensuring compliance with legal requirements and applicable standards
- Managing risks and opportunities affecting the quality management system by routinely identifying, assessing and controlling company activities
- Engage with interested parties by promoting open communication and engagement that the Integrated Management System is purpose driven.

Quality Objectives:

- Continual improvement to quality performance and customer satisfaction
- Compliance with all legal requirements and other requirements
- Consult with all relevant interested parties on quality issues

This Quality Policy shall be communicated and shared with all workers through committee meetings and performance reviews to enable workers to contribute effectively towards its achievements



Peter Higgins
Managing Director
07/12/20